

QUASH PROOF LEGAL -

DELIVERING LEGAL CONFIDENCE

Terms and Conditions

Effective Date: 8/1/2025

These Terms and Conditions (“Agreement”) govern the services provided by Quash Proof Legal Services (“QPLS,” “we,” “our,” or “us”) to you, the client (“you” or “Client”). By engaging our services, you acknowledge that you have read, understood, and agreed to the following terms.

1. Scope of Services

Quash Proof Legal Services provides professional process serving and related legal support services, including but not limited to:

- Personal, substitute, and corporate service of process
- Rush, same-day, and scheduled service options
- Affidavits, proof of service, and declarations of non-service
- Skip tracing and location services (if requested)
- Court filings and document retrieval (where applicable)

All services will be performed in compliance with applicable state and federal laws and court rules.

2. Client Responsibilities

The Client agrees to:

- Provide accurate, complete, and lawful documentation and instructions.
- Ensure that documents submitted are suitable for service and include all necessary details (e.g., court stamps, deadlines, recipient names/addresses).
- Promptly communicate any changes, cancellations, or updates related to the service.
- Make full payment as outlined in the service invoice.

QPLS is not responsible for delays or errors resulting from incomplete or inaccurate information provided by the Client.

3. Fees and Payment

Fees for service are based on service type, location, urgency, and attempts required. A price quote will be provided prior to commencement.

- Payment is due in full upon receipt of invoice unless otherwise agreed in writing.
 - Rush, same-day, or after-hours services may incur additional charges.
 - Failure to pay may result in suspension of services, collection efforts, and/or legal action.
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4. Service Attempts and Completion

QPLS will make diligent and reasonable efforts to serve documents in a timely manner. Unless otherwise agreed:

- Standard service includes up to 4 attempts at the recipient's address.
(Monday-Friday between 7:00am-12:00pm, 12:00pm-5:00pm, and 5:00pm-9:00pm, plus one weekend attempt on Saturday and Sunday)
- Unsuccessful service attempts will be documented, and a declaration of non-service will be provided upon request.
- Rush or expedited services will be prioritized but are not guaranteed unless explicitly confirmed in writing.

QPLS does not guarantee service of process will be successful in all cases, particularly when recipients are evasive, relocated, or not identifiable.

5. Proof of Service

Upon successful completion of service, a signed Proof of Service or Affidavit will be generated and delivered to the Client via email or other agreed-upon method. Originals can be mailed or filed with the court if required.

6. Confidentiality and Privacy

All information shared with Quash Proof Legal Services is treated as confidential. We will not disclose client or subject information to any third party except:

- As required by law
- As necessary to complete the service
- With the Client's written authorization

Please refer to our **Privacy Policy** for more details.

7. Limitation of Liability

QPLS is not liable for:

- Service failures due to incorrect, incomplete, or unlawful instructions provided by the Client
- Delays caused by external factors (e.g., weather, holidays, court closures, or safety concerns)
- Any consequential, indirect, or incidental damages arising out of the use of our services

Our total liability under this Agreement shall not exceed the amount paid by the Client for the specific service in question.

8. Cancellations and Refunds

- Cancellations must be made in writing prior to the first service attempt.
 - Refunds will be issued at our discretion based on work already performed.
 - No refunds will be issued once a service attempt has been made.
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9. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the State of [Insert State], without regard to conflict of law principles. Any disputes shall be resolved in the appropriate courts of that state.

10. Amendments

Quash Proof Legal Services reserves the right to update or amend these Terms and Conditions at any time. Clients will be notified of material changes via email or through our website.

11. Contact Information

If you have any questions or need clarification regarding these Terms and Conditions, please contact:

Quash Proof Legal Services

516 N. Charles Street, Suite 405

Baltimore, MD 21202

info@quashprooflegal.com

www.quashprooflegal.com